

SCULPTER TIER SYSTEM

TERMS & GUIDELINES — AMBER & CO. STUDIO

Effective Date: September 1, 2026

Scope: Community Rewards & Perks

OVERVIEW & CORE PRINCIPLES

The Sculpter Tier System rewards loyalty and engagement. Perks accumulate and build as you level up. **Key Rule:** Perks stack, but discount percentages do not (you receive the highest applicable tier discount; previous discounts are replaced, not added).

TIER BREAKDOWN & PERK DETAILS

New Sculpter (0–149 pts)

Entry tier. Automatic enrollment and instant points tracking upon account creation.

Collector (150–349 pts)

48-hour early access to seasonal collection drops (Halloween, Christmas, Valentine's, etc.). Sent via exclusive email link.

Studio Regular (350–499 pts)

Early access + 1 free piece per calendar year (\$10 max value, in-stock inventory only, claimed via email request by Dec 31).

VIP Sculpter (500–899 pts)

Early access + free annual piece + 10% monthly discount code (valid 30 days, applies to in-stock, bundles, and custom orders; excludes Caprice & Co., sales, workshops).

Studio Insider (900–1,499 pts)

Early access + annual piece + 24-hour first dibs on limited drops + handwritten notes in all orders + 15% discount (excludes custom orders, bundles, Caprice & Co., workshops).

Founder's Circle (1,500+ pts)

All previous perks + lifetime 20% discount + priority invitations to exclusive Amber & Co. studio events and launch parties.

TIER PROGRESSION & POINT SYSTEM

- **Purchases:** \$1 spent = 1.5 points (calculated on subtotal before tax/shipping).
- **Newsletter Signup:** +25 points (one-time for new subscribers).
- **Workshop Attendance:** ~100 points per completed event.
- **Sculpter Spotlight:** +50 points when featured.
- **Referrals (+10 points):** Awarded upon your friend's first completed purchase. *Condition:* Friend must mention your full name at checkout in order notes, OR you must email us in advance ("I'm sending [Name] your way!").

UNIVERSAL TERMS & CONDITIONS

- **Free Annual Piece:** Strictly one piece per calendar year (\$10 max, in-stock only). Must be claimed by Dec 31; does not roll over or convert to store credit.
- **Discounts (VIP & Up):** Cannot be combined. *Custom Orders Exception:* The VIP monthly 10% discount code applies to custom orders, but 15% and 20% tier discounts cannot be used on custom orders.
- **Early Access vs. First Dibs:** 48-hour early access is for planned seasonal drops. 24-hour first dibs is strictly for unexpected, limited, or one-of-a-kind pieces on a first-come, first-served basis.
- **Transferability:** Perks and discount codes are non-transferable. Family members may use your account to earn you points, but personal discount codes stay with you.

STATUS UPDATES & WEBSITE TRANSITION

Tier status is updated manually in batches (targeted every 1 to 2 weeks). Cumulative lifetime points track from January 1, 2026 onward. Our loyal high-point customers have already been manually transferred and updated.

Important Note: Because we handle points personally, transitions may take time. If you want us to check your balance, please reach out! Email: ambero4fortin@gmail.com | Instagram: [@amberandcostudio](https://www.instagram.com/amberandcostudio)

MODIFICATIONS & STANDARDS

Amber & Co. reserves the right to modify the tier system with 30 days notice. Sculpters violating community standards may have tier status reviewed or suspended. Free pieces and discount codes cannot be exchanged for cash value.